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Getting Started with Documentation EZLink
Information Technology Considerations

Documentation EZLink is a web-based application hosted on SSL secured servers. Following are the Documentation EZLink minimum system requirements and component recommendations for installation.

Although no installation of additional software on user systems is required, if you plan to print documents from another application and have them appear in Documentation EZLink, the installation of a Documentation EZLink Virtual Print Driver will be required on each user system.

Required Component	Minimum Requirement
Desktop Operating System	• Some versions of Microsoft Windows 95 • Microsoft Windows 98 • Microsoft Windows Me • Microsoft Windows NT 4.0 with Service Pack 6 • Microsoft Windows 2000 • Microsoft Windows XP
Desktop Browser Requirements	• Microsoft Internet Explorer 5.5 or higher Note: 6.0 recommended version • Browsers must be configured to allow JavaScript and Cookies • Browsers must be set to check for newer versions of stored pages "Automatically." -To change setting in IE, go to: Tools→Internet Options→Settings and select "Automatically." • Disable all "pop-up" blockers (e.g., on Google and Yahoo tool bars). -To disable in IE, go to Tools→Internet Options→Security→Custom Level→Use Pop-up Blocker and select "Disable."
Internet Connectivity	• It is recommended that users access the Internet via high-speed connection (DSL, Cable Modem, Fractional T1, etc.) • All users systems should be able to access the following web addresses: https://healthcare.covisint.com/portal/private/mdch and https://admin.healthcare.covisint.com/mdch/ezlink.html.
Firewall or Proxy Server	• Proxy servers that handle traffic to the Documentation EZLink servers should not cache Documentation EZLink content and should allow secure (SSL) connections to the Documentation EZLink servers.
Hardware Recommendations	• Minimally Pentium II (Pentium III or better processor recommended) • Minimally (800x600) monitor resolution (1024x768) or greater recommended • Minimally 128 MB RAM (256 or greater strongly recommended)
Other Components	• Adobe Acrobat Reader 6.0 or higher Note: For PCs with version 7.0, version 7.05 or higher is recommended
Fax Attaching Documents	• Fax machines must have "batching" disabled to allow successive faxes to Documentation EZLink to be transmitted individually.
Virtual Print Driver	• Documentation EZLink Print Driver for Microsoft Windows NT, 2000, and XP • Documentation EZLink Print Driver for Microsoft Terminal Server/Citrix